

## Return / Exchange Form

### OUR POLICY

1. If you are not completely satisfied with your purchase, simply return the items for a refund or exchange within 30 days of the original date of purchase.
2. All Items must be unworn and returned in the original condition.
3. All items must be returned in the original undamaged packaging. Please do not tape or write anything on the shoe box.
4. Customer is responsible for return shipping / shipping is not refundable
5. If your original order received free shipping and your return reduces the order to less than 2 pairs, a \$ 8.95 shipping fee will be deducted from the refund.

### TO RETURN / EXCHANGE AN ITEM

1. Complete the appropriate bottom portion of this form and enclose it with your package.

2. Send returns / exchanges to:

**Moccasins Direct / Hipster Returns**  
**833 Tsali Boulevard**  
**PO Box 1241**  
**Cherokee , NC 28719**

*For complete return/exchange instructions, please visit [www.moccasinsdirect.com/returns.htm](http://www.moccasinsdirect.com/returns.htm)*

Please allow up to 2 to 3 weeks for returns/exchanges to be processed.

3. For exchanges, please include a check, money order or credit card information for \$ 8.95 to cover the cost of shipping out the new pair.
4. For exchanges, please fill out the shipping information below. Please print clearly.

Name \_\_\_\_\_ Phone \_\_\_\_\_ E-mail \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### EXCHANGES

	Original Order Date	Reason for return	Size	Style #	Receipt or order number	Qty	Price	Total
Return								
Exchange for								
Return								
Exchange for								
<b>Credit / Charge* Total</b>								

- My original order was placed:**  On the Hipster Shoes web site  
 On the Moccasins Direct web site  
 By phone

**\* If there is a charge,** please sign here authorizing Moccasins Direct / Hipster Shoes to charge your card

Signature \_\_\_\_\_

Name of person who placed original order \_\_\_\_\_

Credit Card No. \_\_\_\_\_ Exp.Date \_\_\_\_\_

### RETURNS / REFUNDS

Original Order Date	Reason for return	Size	Style #	Receipt or order number	Qty	Price	Total
<b>Credit Total</b>							