

Return / Exchange Form

OUR POLICY

1. If you are not completely satisfied with your purchase, simply return the items for a refund or exchange within 45 days of the original date of purchase.
2. Please test wear your items on a carpeted surface. Altered or worn items may not be exchanged.
3. All items must be returned in the original undamaged packaging. Please do not tape or write anything on the shoe box.
4. Customer is responsible for return shipping / shipping is not refundable
5. If your original order received free shipping and your return reduces the order to less than \$75, a \$8.95 shipping fee will be deducted from the refund.

TO RETURN / EXCHANGE AN ITEM

1. Complete the appropriate bottom portion of this form and enclose it with your package.

2. Send returns / exchanges to:

Moccasins Direct / Hipster Returns
833 Tsali Boulevard
PO Box 1241
Cherokee, NC 28719

For complete return/exchange instructions, please visit www.moccasinsdirect.com/returns.htm

Please allow up to 1 to 2 weeks for returns/exchanges to be processed.

3. Exchanges: Customer is responsible for shipping the exchange to us and in turn we will ship your exchange to you at no additional cost.
4. For exchanges, please fill out the shipping information below. Please print clearly.

Name _____ Phone _____ E-mail _____

Address _____ City _____ State _____ Zip _____

EXCHANGES

	Original Order Date	Reason for return	Size	Style #	Receipt or order number	Qty	Price	Total
Return								
Exchange for								
Return								
Exchange for								
Credit / Charge* Total								

- My original order was placed:** On the Hipster Shoes web site
 On the Moccasins Direct web site
 By phone

Name of person who placed original order _____

*** If there is a charge**, please sign here authorizing Moccasins Direct / Hipster Shoes to charge your card

Signature _____

Credit Card No. _____ Exp.Date _____

RETURNS / REFUNDS

Original Order Date	Reason for return	Size	Style #	Receipt or order number	Qty	Price	Total
Credit Total							